What to Do If I Purchased the Wrong Product?

If you have purchased the wrong product, please follow these steps:

- Purchase the correct product: Go ahead and purchase the correct product that meets your needs.
- Email us your order IDs: Once you have made the correct purchase, send us an email with the order IDs of both the wrong and correct orders. This will help us identify and process your request accurately.
- Refund for the wrong order: We will review your request and initiate the refund process for the wrong order as per our refund policy.
- Switching your order: If you prefer to switch your order from the wrong product to the correct one, kindly indicate this in your email. We will make the necessary adjustments and ensure that you receive the correct product.

Please provide all relevant information and order details in your email to expedite the process.

Note: Our customer support team is available to assist you throughout this process.

