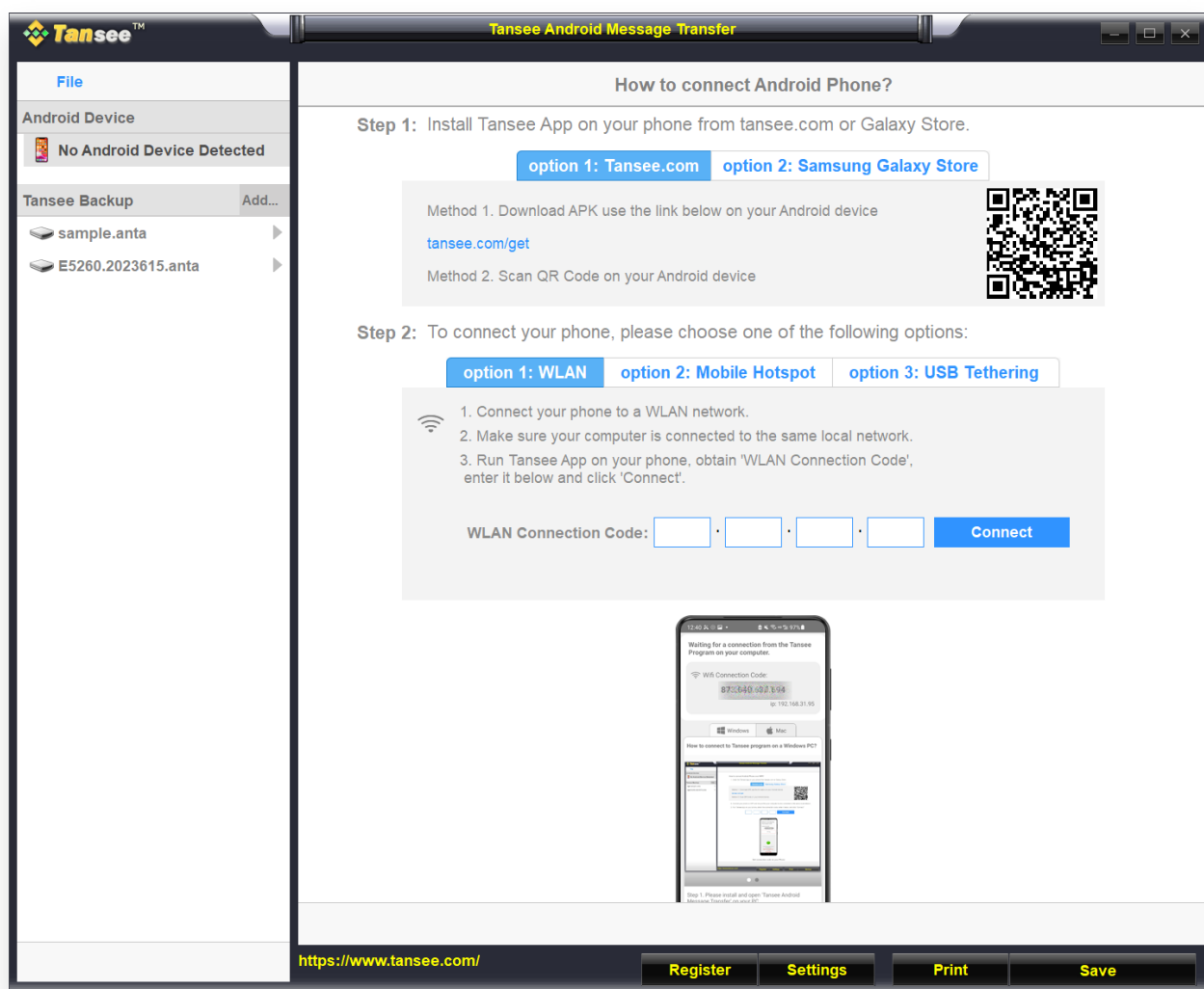


How to Transfer WhatsApp Messages from Samsung Phone to PC?

1 On your windows computer:

Please download and install the latest version of Tansee Android Message Transfer from [here](#).

Open Tansee Android Message Transfer.



2 On your android phone:

Download and install Tansee Message Transfer App from **[tansee.com/get](https://www.tansee.com/get)** (Please open this link in your Android phone's web browser)

Open Tansee Message Transfer App.

Connect your phone to the PC using one of the following options:

Option 1: WLAN Please ensure that your phone and the computer are

connected to the same WLAN Network (same router).

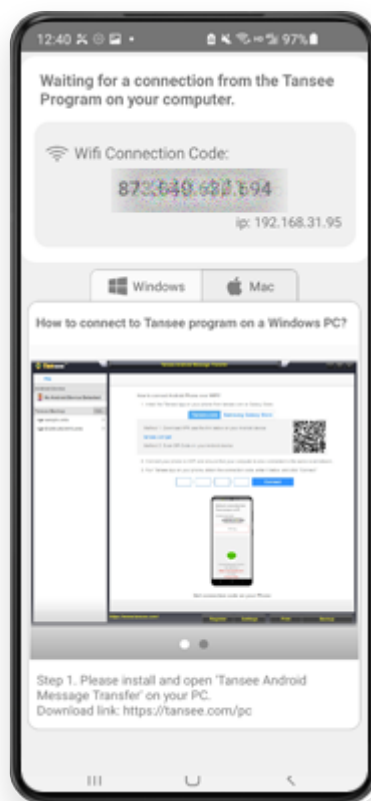
Option 2: Mobile Hotspot Connect your computer's WiFi to the **Mobile Hotspot** network of your phone.

Option 3: USB Tethering Connect your computer's network with the **USB Tethering** network of your phone via a USB cable.

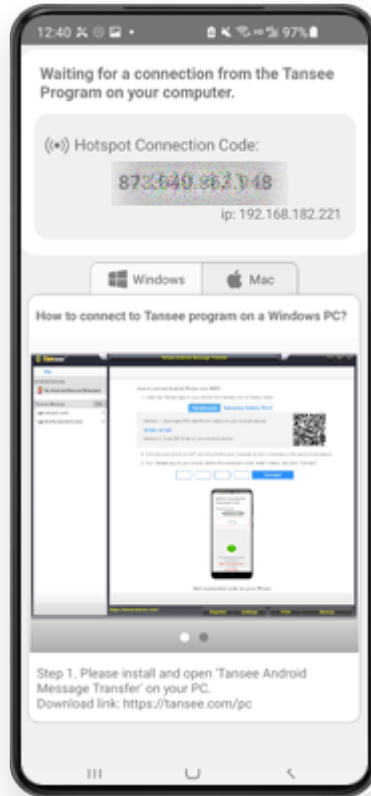
Obtain the connection code from one of the options above, input it into the Tansee program on your PC, and click the **Connect** button.

① [What to do if 'Tansee Android Message Transfer' cannot connect to My Android device?](#)

② [What to do if the USB tethering or Mobile hotspot option is greyed out on Android?](#)



Option 1: Obtain WLAN Connection Code from Tansee App

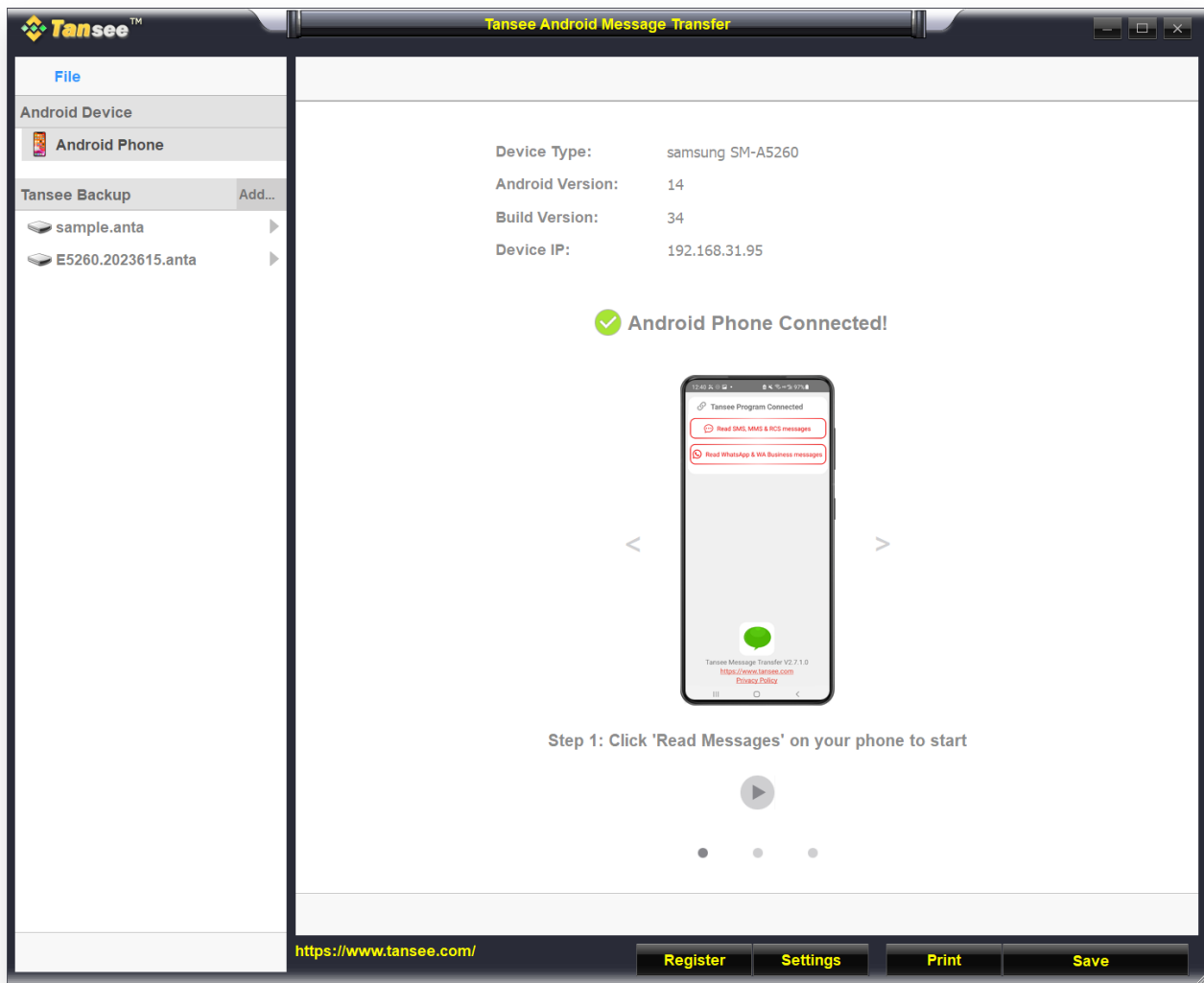


Option 2: Obtain Mobile Hotspot Connection Code from Tansee App

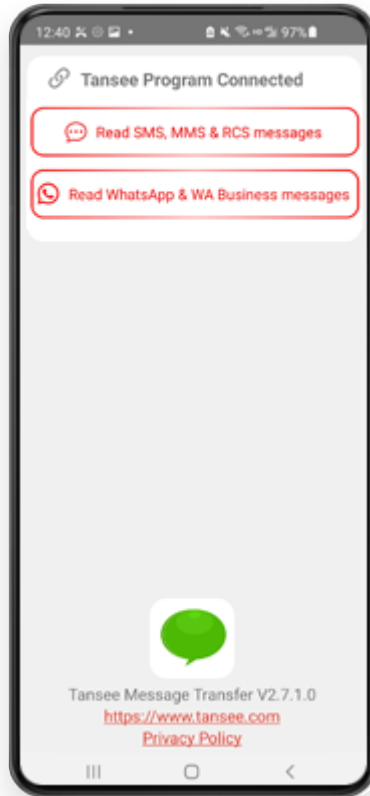


Option 3: Obtain USB Tethering Connection Code from Tansee App

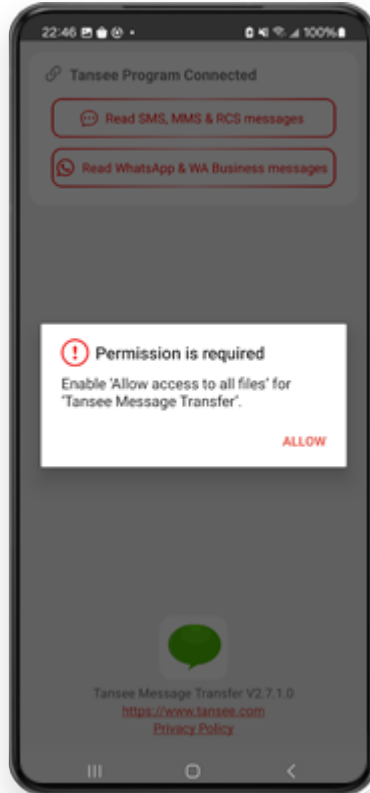
Tips: Tansee can automatically detect and connect your Android phone if your phone and the computer are connected to the same WIFI Network.



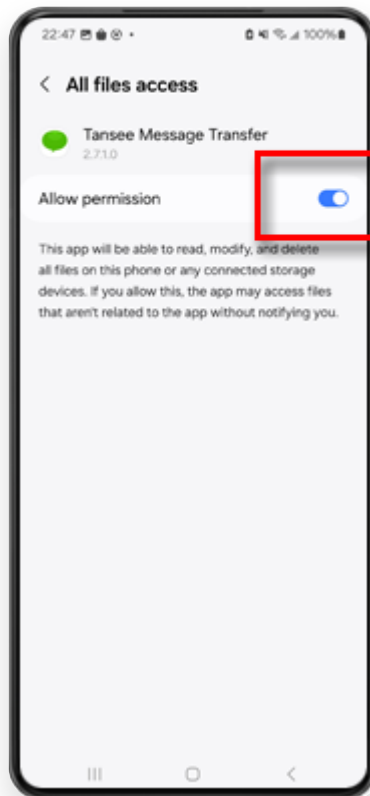
3 To backup WhatsApp messages, please click 'Read WhatsApp & WA Business messages'.



Note: If file access permission is not yet granted, enable 'Allow access to all files' for 'Tansee Message Transfer' app.



Allow access to all files



Enable Tansee access to all files and return to Tansee

4

Step 1: Please choose a WhatsApp or WhatsApp Business Local backup file.

(Please note that a 64-digit encryption key is used for backup, but not a password.)

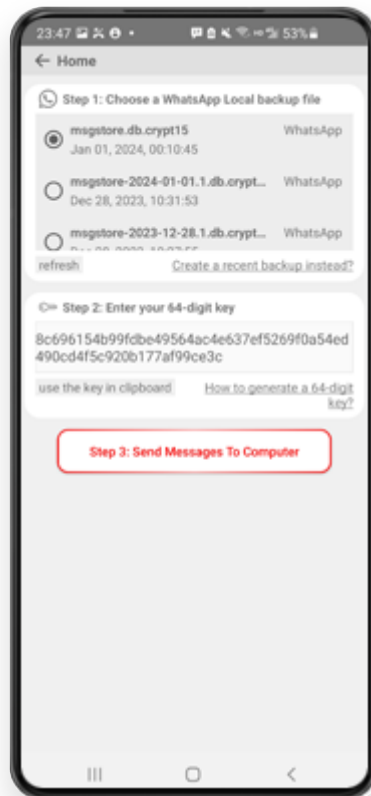
Or create a new backup file with a 64-digit encryption key instead.

[How to create a WhatsApp backup file with a 64-digit encryption key?](#)

Step 2: Enter your 64-digit key.

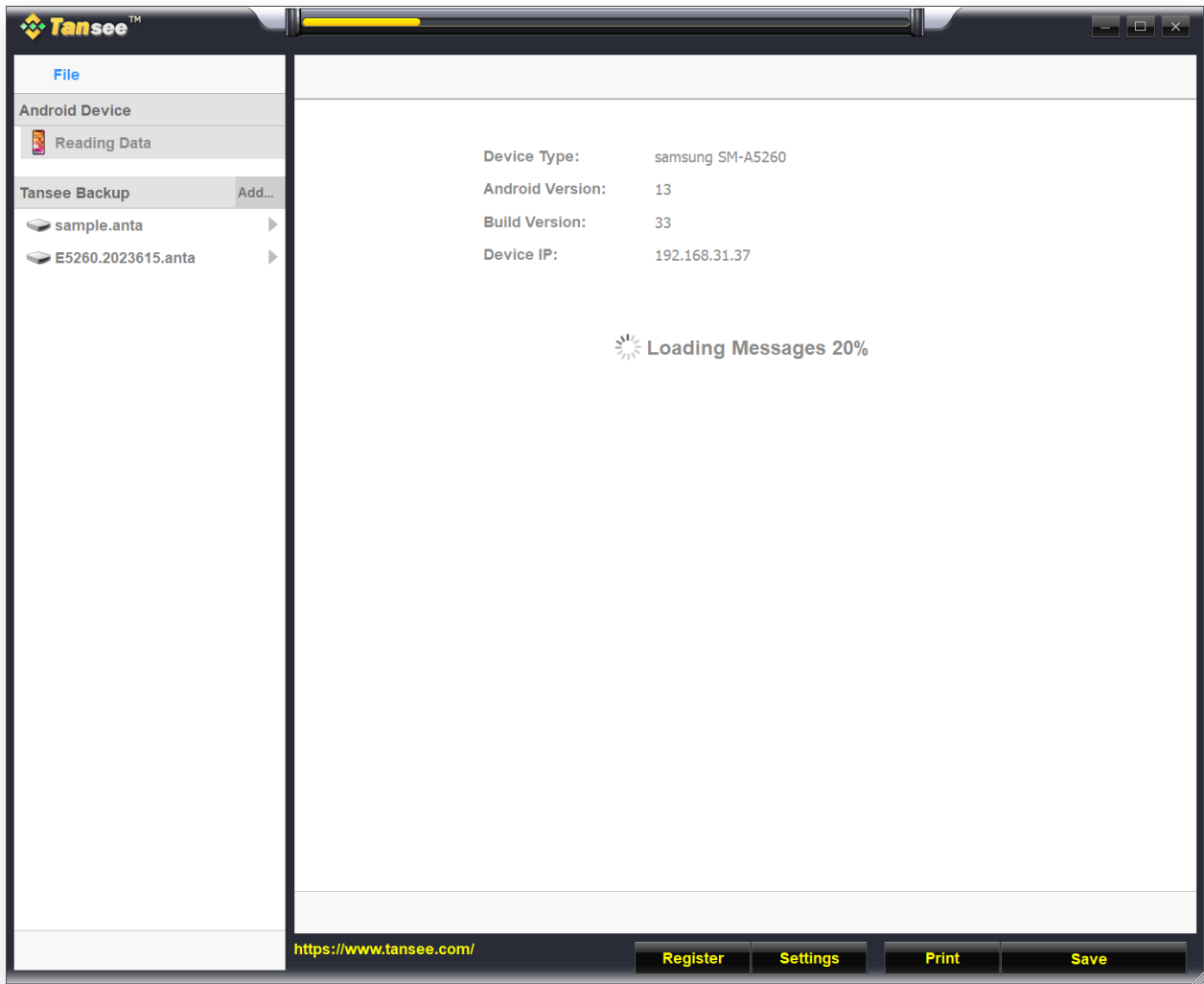
Step 3: Click 'Send Messages to Computer'.

Note: Please keep android screen on while transferring data.

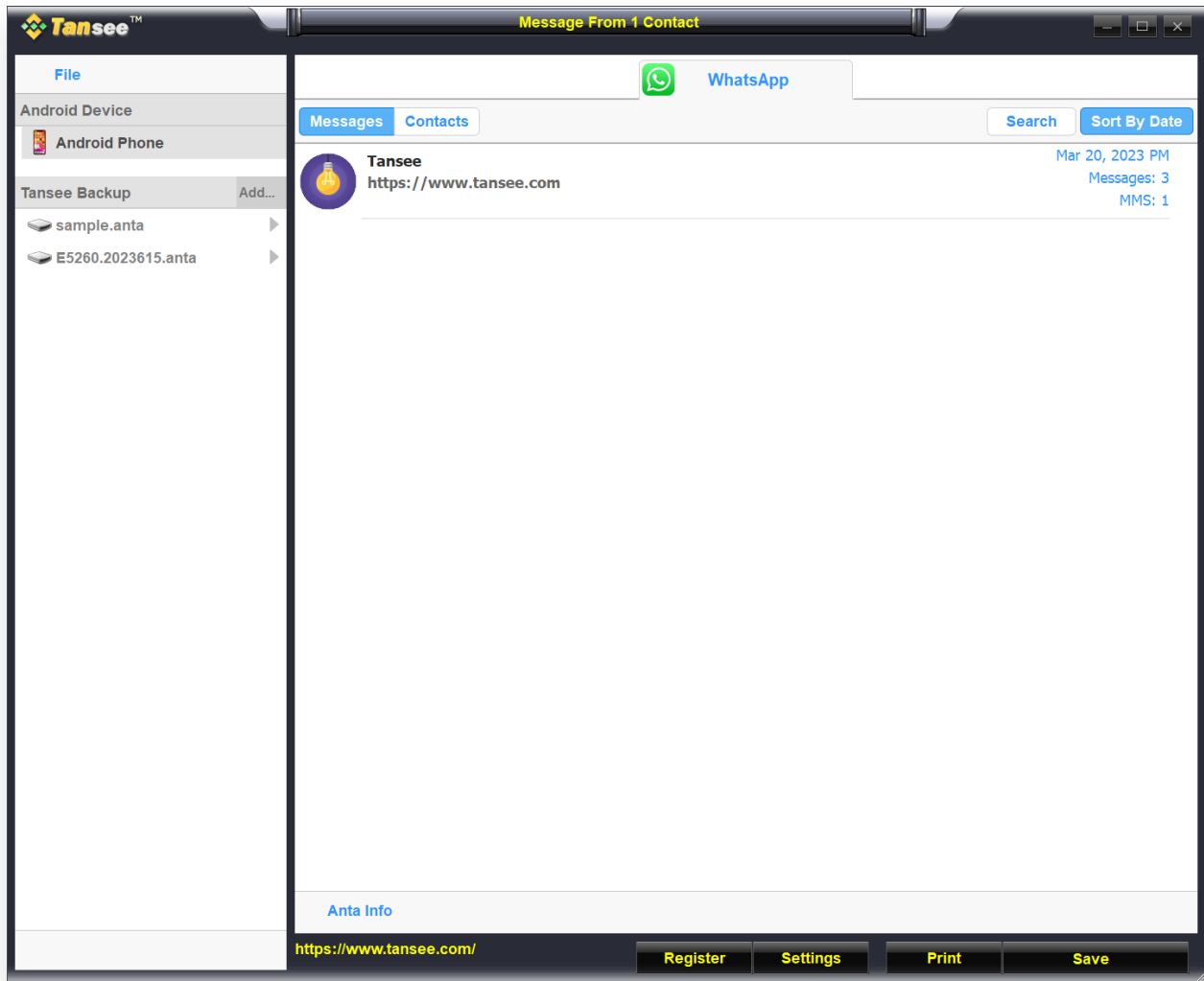


5

Tansee program will display all WhatsApp messages.

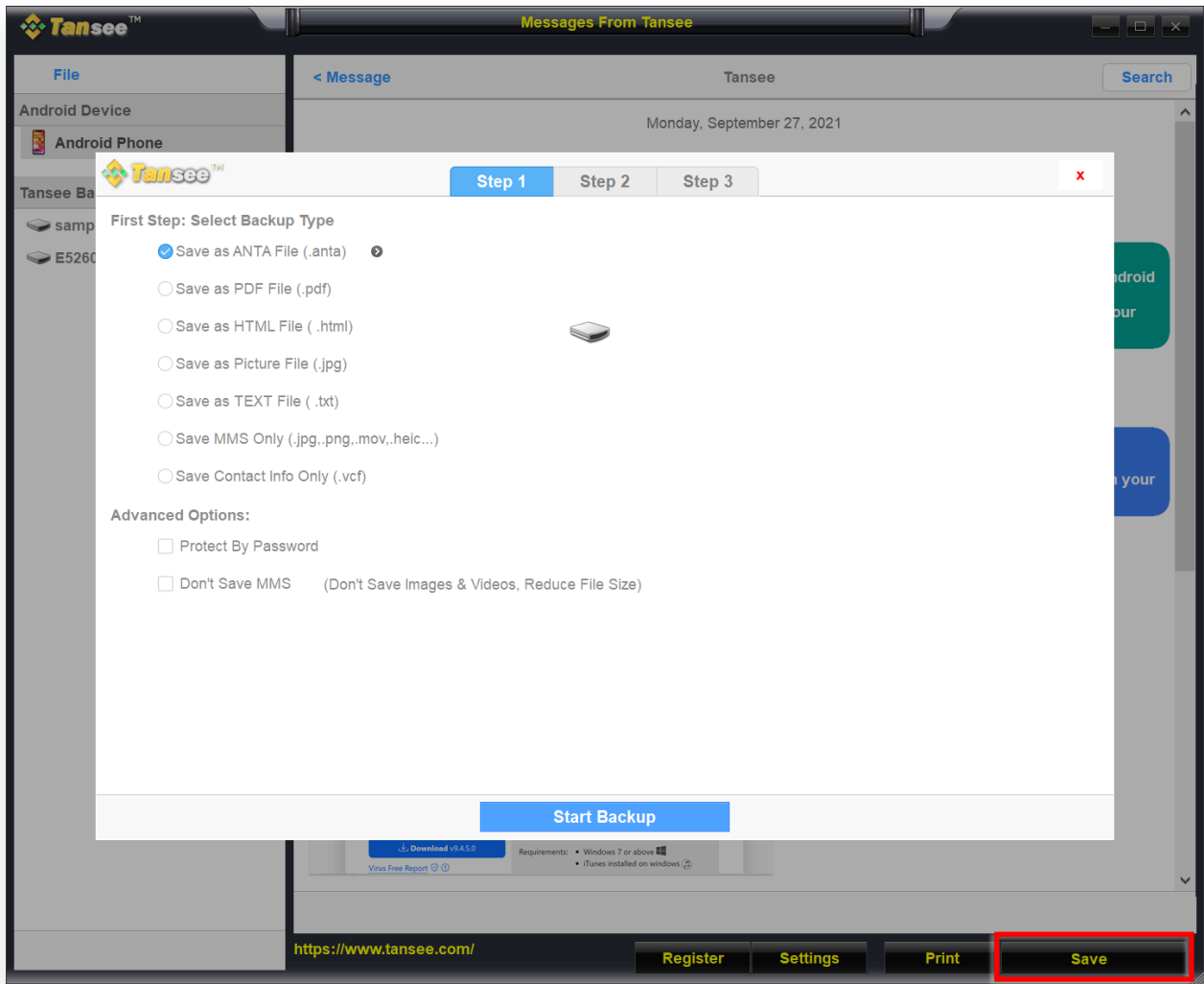


Loading WhatsApp Messages

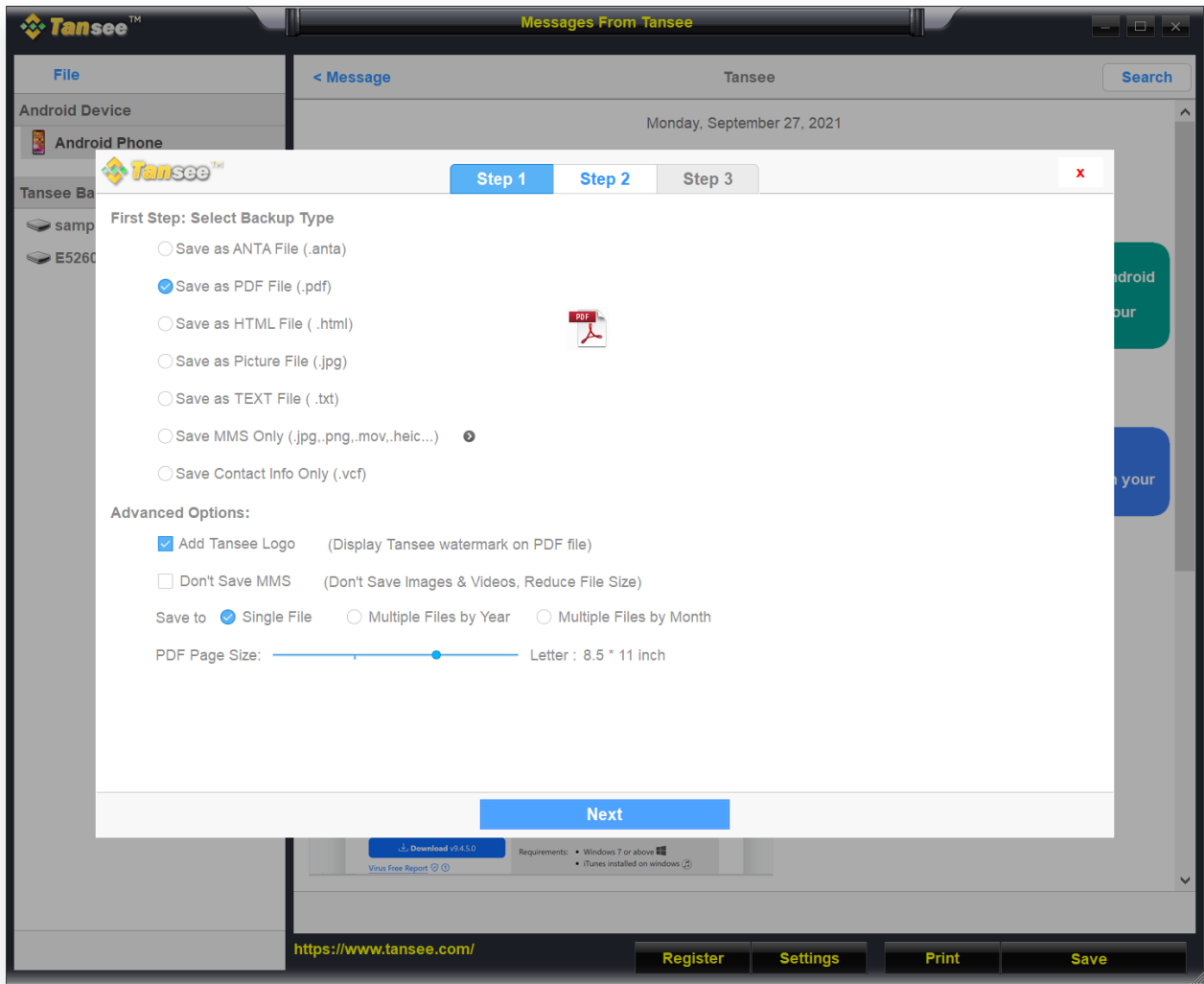


WhatsApp Messages Loaded

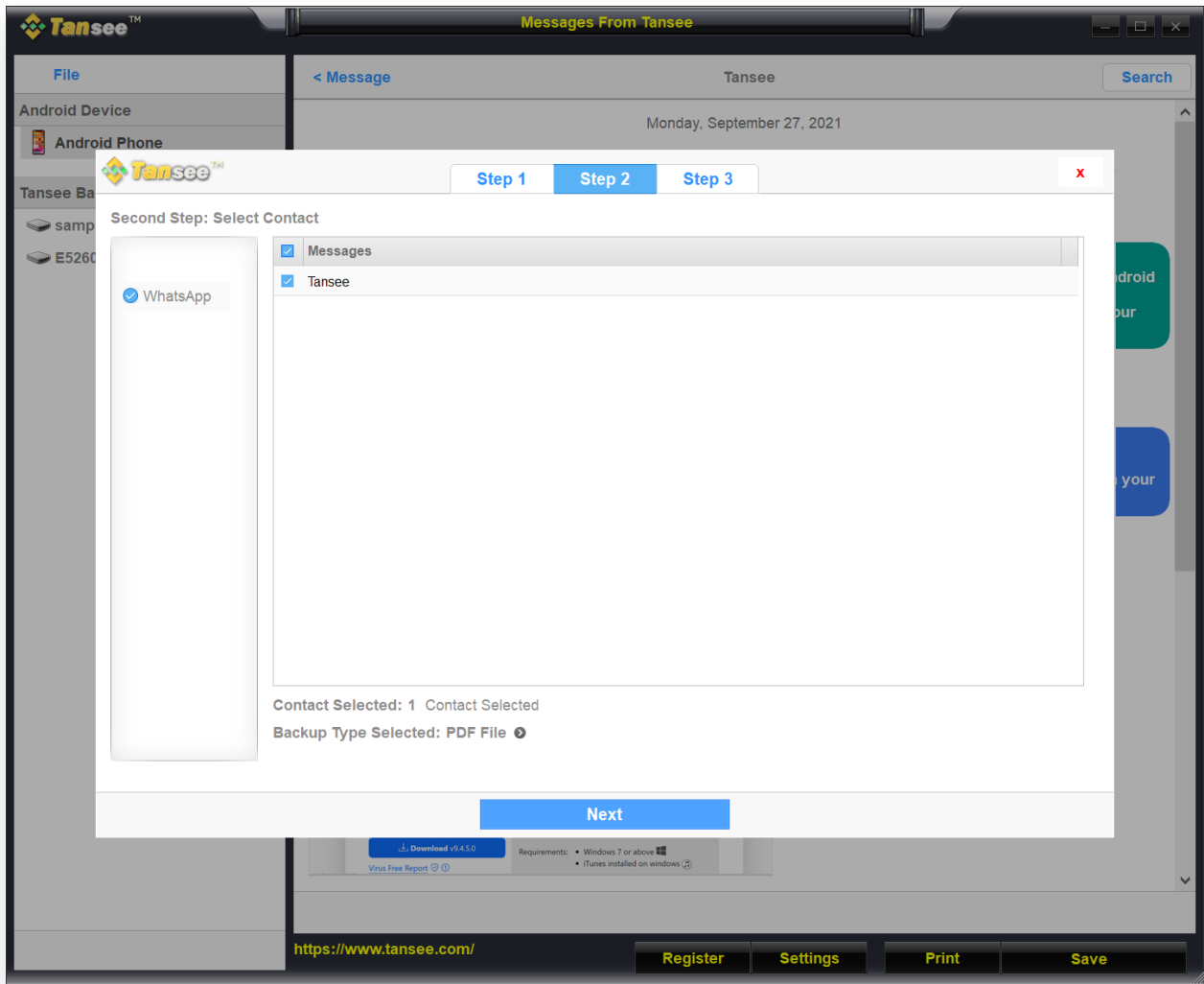
- 6 Click the button labeled 'Save' located at the bottom of the screen. Choose File type. Click 'Save'.



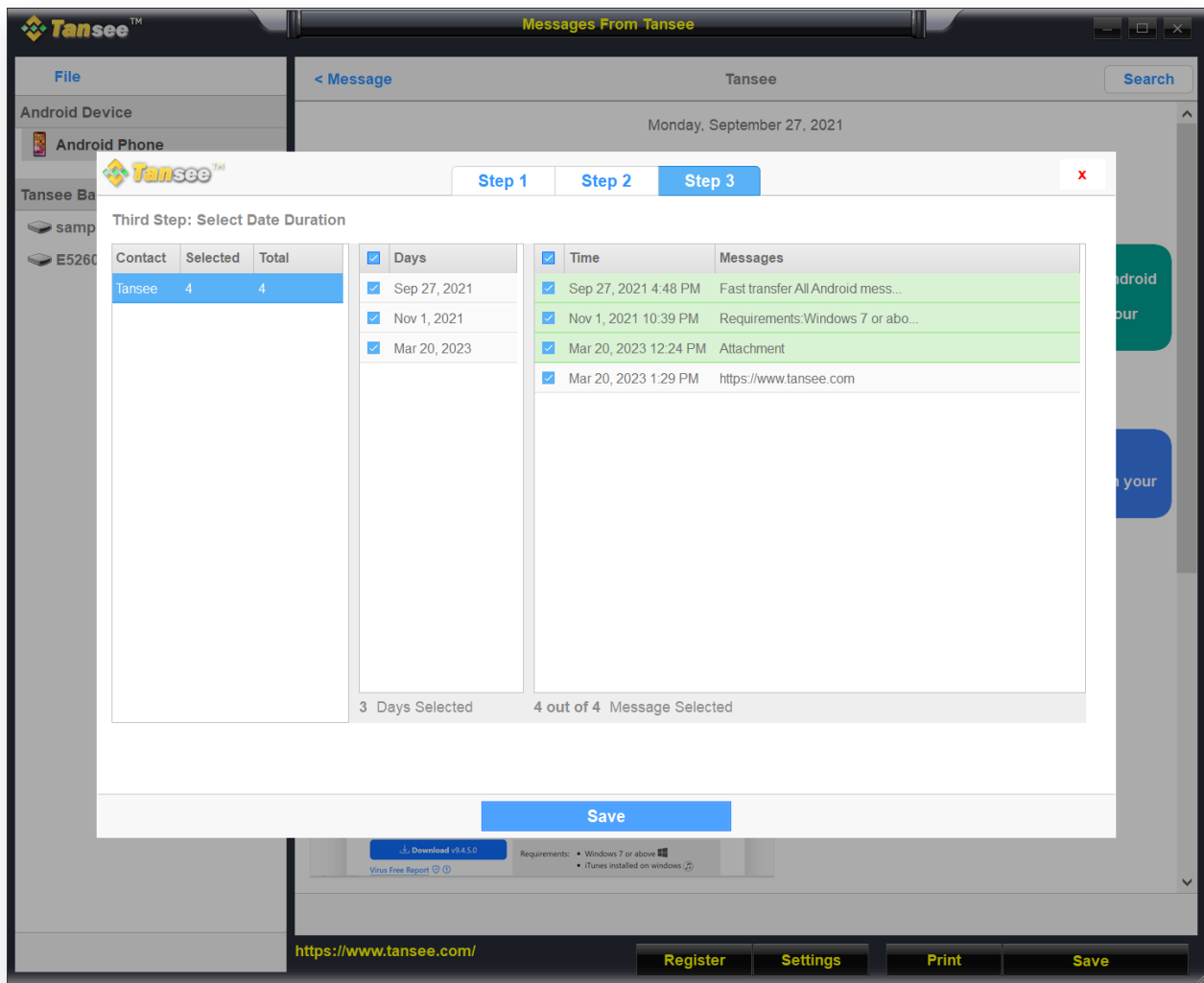
Save Android WhatsApp Messages to ANTA file



Save Android WhatsApp Messages to PDF file

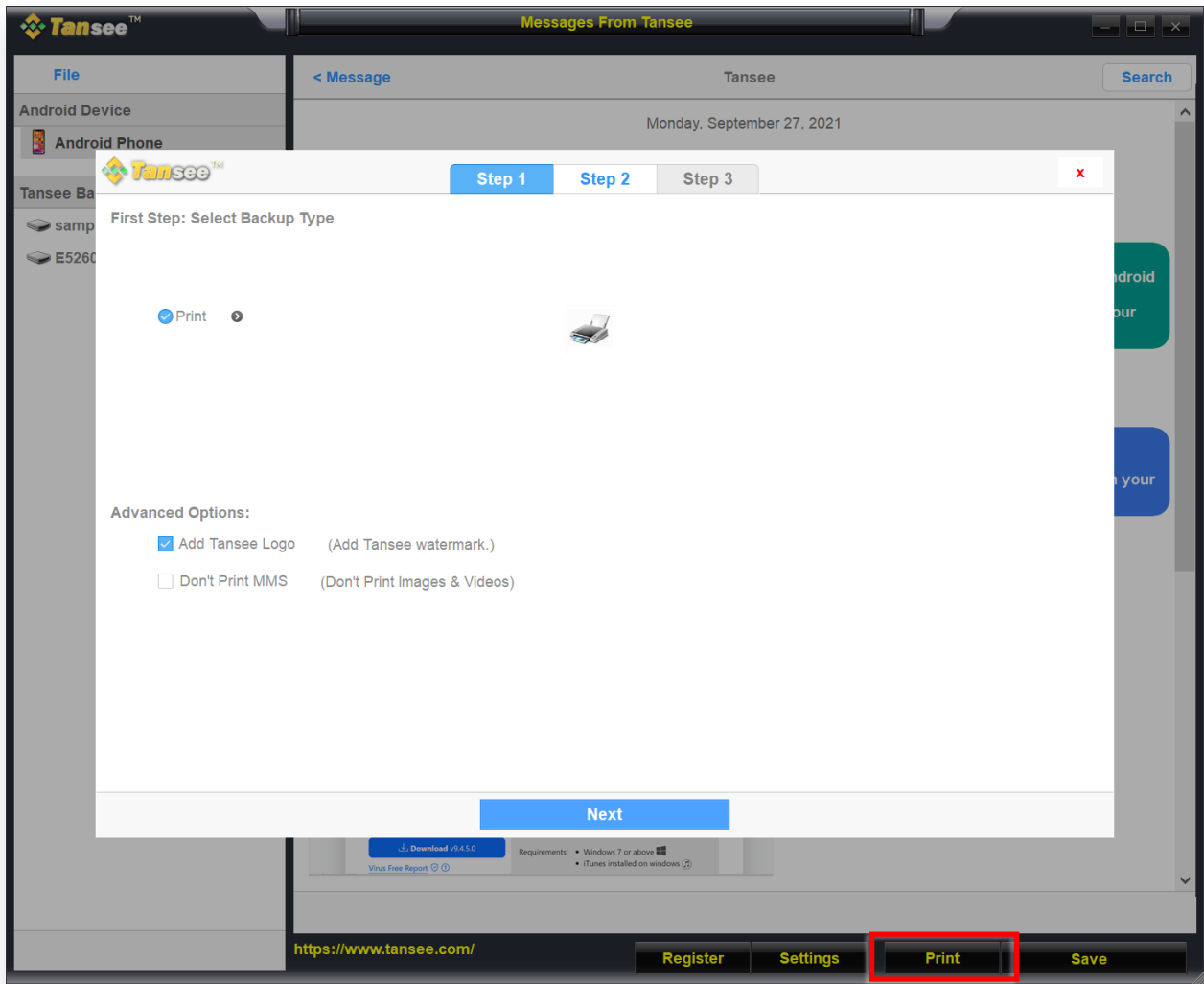


Save Android WhatsApp Messages to PDF file



Save Android Messages

- 7 Click 'Print' button. Click 'Start Print'. Print messages exactly as they appear on your Android Phone.



Print



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